Bakewell Medical Centre



Medical Centre complies with CQC regulations

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Local medical centre consolidates fire and security with Assured.

Bakewell Medical Centre is a semi-rural practice, providing services to approximately 6000 patients. It's ethos of providing high quality and continuous care was acknowledged recently when they were rated 'outstanding' by the Care Quality Commission (CQC) following an inspection.

However, CQC Regulations also state under the Health & Social Care Act that 'premises where a regulated activity is carried on are protected against the risks associated with unsafe or unsuitable premises'.

Nick Derbyshire, Practice Manager at Bakewell Medical Centre says: "It became apparent that our fire and security systems were out of date and needed upgrading. They were insufficient for the site, and they were also maintained by different providers. We wanted to consolidate fire and security services to one provider as dealing with different companies was difficult to track and time consuming."

Assured Fire & Security Managing Director, Simon Stokes, conducted a comprehensive site survey to assess the existing fire and security systems in place and establish where improvements could be made. Simon commented: "It was evident that the existing systems were out of date and inadequate. We recommended installation of a new fire alarm system, fire extinguishers, CCTV and intruder alarm system. Our in-house design team ensured the systems were designed specifically to meet the requirements of the medical centre, and that they were legally compliant and following the recommendations in their fire risk assessment."

A maintenance programme was also set up for each of the systems, ensuring all systems were kept in peak condition and fully operational. Assured's multi-skilled engineers also means that just one engineer can maintain all systems, rather than having separate engineers for each discipline.





"Since being with Assured we have enjoyed an excellent first class and professional service. Having one provider who covers all aspects of fire and security is a far more efficient way to look after such aspects."

Nick Derbyshire,
Practice Manager
Bakewell Medical Centre

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Bakewell Medical Centre have now been valued customers of Assured since 2008. Nick says: "Since being with Assured we have enjoyed an excellent first class and professional service. We know whatever problem we have, we only have one call to make, and having our systems maintained regularly ensures we meet the requirements of the CQC. It also allows us to concentrate on our patients more instead of spending valuable time sorting different contracts and invoices."

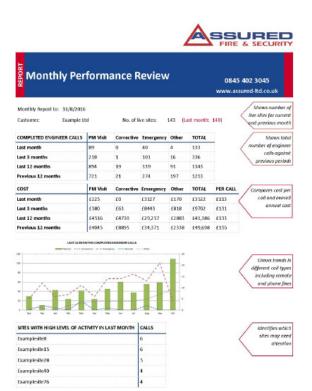
Being specialists in both fire and security systems means Assured can consolidate these services and pass the cost savings onto the customer. Recent results have shown savings for some customers of up to 19%.

Simon concludes: "We're proud to work with a high quality company such as Bakewell Medical Centre and we believe that our culture and values enable us to be a quality company that really does put the customer first. Because we're experts in both fire and security, and also specialists in primary care, consolidating your fire and security systems to us can save significant amounts of time, money and hassle."

Benefits of Switching to Assured Fire & Security

- ✓ **SPECIALIST IN PRIMARY CARE SERVICES** We have many clients in this field so have indepth experience in ensuring fire and security systems meet the requirements of this type of premises.
- ✓ **EXPERTS IN LEGISLATION** Our surveyors and engineers are all highly trained, so are best placed to ensure you meet the CQC legislation for fire safety, keeping you compliant.
- ✓ **MULTI-SKILLED ENGINEERS** Allows us to send just one engineer for all your systems, saving you time and money.
- ✓ ONE SOLUTION Consolidating your fire and security services to one supplier ensures both time and cost savings.
- ✓ **FLEXIBLE SERVICE** We understand your patients come first. So we can install and maintain at times to suit you, whether out of hours or during quieter times.





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